

Accentra Primo Payroll

May 2021 Release Notes v1.0.425



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I ENHANCEMENT

I.1 XERO INTEGRATION – AUTHORISATION PROCESS

Xero has upgraded their authorisation process to version 2.0 and the same has been implemented in Primo Payroll. If your company is integrated with Xero, then you're required to 'Connect' to Xero again, once. Previously, Primo would ask the user to reconnect every time, but from now, this process is not required.

Do note that if no journals are posted for a period of 60 days, the user is required to re-connect to Xero.

2 SUPPORT

We welcome any suggestions for improvements to the software. Please send an email to the below mentioned email address if you have any questions, feedback or suggestions

If you are experiencing any issues with the software please email the support team at support@accentra.co.uk before you call. This will generate a support ticket and allow our team to respond promptly. Please include your Payroll company ID and contact details in the email.

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