Accentra Primo Payroll
January 2020 (R1) Release Notes v1.0.368

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Accentra Technologies Limited
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1   ENHANCEMENTS

1.1   PENSION POSTPONEMENT

If all your employees are within a pension postponement period, Primo Payroll will automatically skip data upload via PensionSync or SmartPension for the current period. You'll also see the below message "Pension submission not required for this period; employees are in postponement" as confirmation of this. You can set the postponement end date for your employees in their records, under the Pension tab.
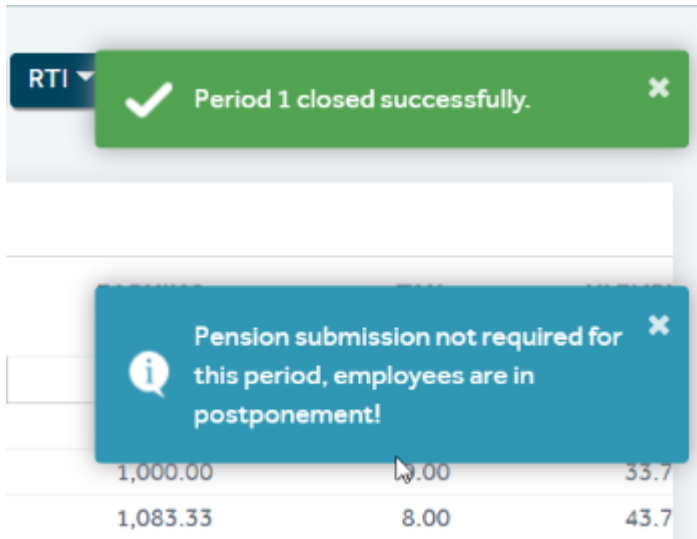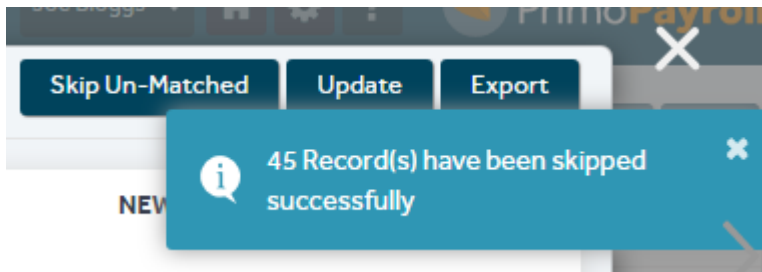

1.2   HMRC NOTIFICATIONS

When you download notifications from the HMRC Gateway for tax codes, student loans etc. there will be dummy records in the list which do not match with any of your employees' records, so we've added a button that allows you to skip all un-matched records at once.

1.3   HMRC GATEWAY PASSWORD RULES

HMRC are changing their password rules from April 2020. This will only affect new users, or those who need to change or reset their password. You can continue to use your existing password if none of those cases apply to you.

The new password rules are;

- Minimum length 10 characters
- Maximum length 128 characters
- Contain ANY UTF-8 character
- Case Sensitive

1.4   BUREAU - COMPANY IMPORT VALIDATION

Bureau users – when you import company data, Primo Payroll will validate the length and format of the following columns:

- Tax Office Number
- Accounts Office Reference
- Bank Account Number
- Sort Code

An error notification will show if any issues are identified.

1.5   BUREAU – ACTIVE/INACTIVE COMPANIES

Bureau users - you can now set the status of your client companies to either active or inactive and view the status from the company list. You won't be able to open inactive companies as an employer but you can open the company from the list as a bureau user through the 'Open' button.

Inactive, de-activated and cancelled companies' data will be excluded from your notification counts.
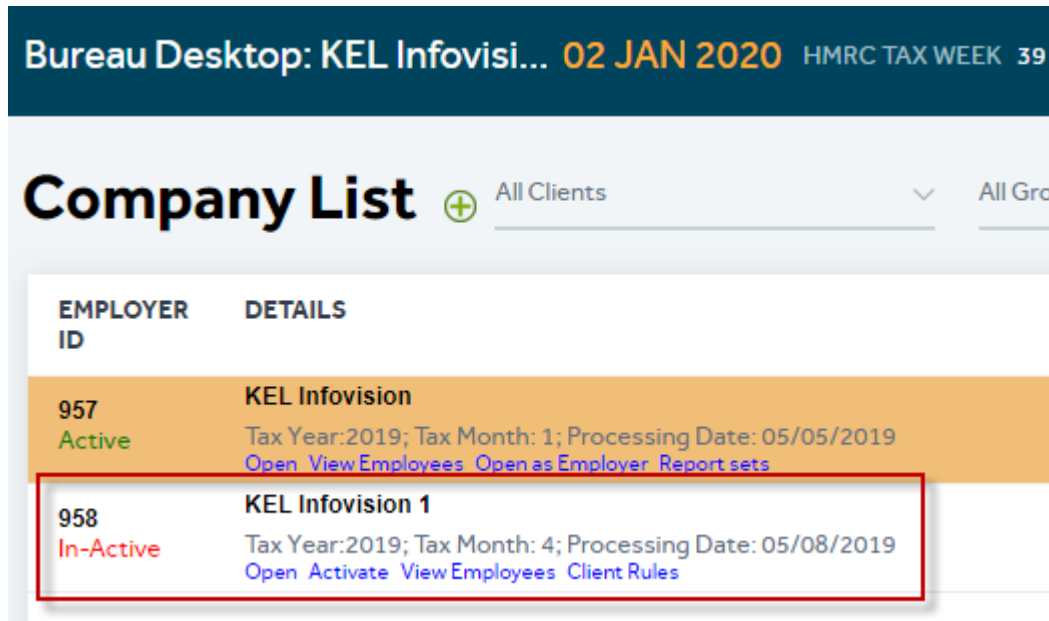
Note: As there have been few design changes on the portal, please press (Ctrl + Shift + R) to update your cache to the latest version when you login to the portal if you're experiencing continuous loading/freezing issues.

SUPPORT

We welcome any suggestions for improvements to the software. Please send an email to the below mentioned email address if you have any feedback or suggestions

If you are experiencing any issues with the software please email the support team at support@accentra.co.uk before you call. This will generate a support ticket and allow our team to respond promptly. Please include your Payroll company ID and contact details in the email.

Primo Payroll Support Team

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